



## Discrimination is Against the Law

Hospice of Midland complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Hospice of Midland does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Hospice of Midland:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Patient Care Coordinator at 432-682-2855.

If you believe that Hospice of Midland has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Patient Care Coordinator of Hospice of Midland  
911 W. Texas Avenue  
Midland, TX 79701  
Phone 432-682-2855  
Fax 432-682-2989

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Patient Care Coordinator is available to help you.

You can also file a civil rights complaint directly with the U.S. Department of Health and Human Services, Office for Civil Rights, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.